



Rustici della Verzasca

Here you will find general and useful information about your stay. Please read it through to the end. If you still have any questions, please do not hesitate to contact us.

contacts:

Rustici della Verzasca

phone: 0041 91 745 1684

phone, whatsapp, sms: 0041 79 510 3340

Osteria Paradiso

phone: 0041 91 745 1081

Please note that although the Osteria Paradiso is directly adjacent to the Rustici, it operates independently. There are no tables reserved for guests of the Rustici. **We therefore recommend that you always book in advance.** Please note any closing days.

Currently every Wednesday is a day of rest.

Important telephone numbers:

Emergency call police	117	Hospital Locarno	091 811 4111
Fire brigade	118	Roadside assistance	140
Ambulance	144	Road conditions	163
REGA	1414	Weather	www.wetteralarm.ch
Information/wake-up service Swisscom	1811		

Arrival:

Your booked Rustico will be ready for you from **16:00** at the earliest. Please clarify with us in advance whether an earlier check-in is possible.

Your apartment key:

You will find the key outside the booked rustico in a key box. You will receive the instructions and the code (4 digits) for this shortly before your arrival. Full payment of your booking and a completed self check-in form are required. You will receive the details separately.

Arrival/Transport:

If you can already estimate what time you will be arriving, please let us know in advance. There is no personal check-in. You have already completed the self-check-in form in advance.

By public transport:

Bus line [321](#) (Locarno-Sonogno), bus stop "Berzona, Rustici". A bus timetable is also displayed on our information board in the centre of the holiday village.

VerzascaMobile: If the bus is running away from you - the [VerzascaMobile](#) runs in and from the Verzasca Valley to Riazino, Gordola, Tenero and vice versa. Bookings can be made via the app.

By car:

A2 motorway, exit 47 "Bellinzona Süd" in the direction of Locarno, from the N13 exit in the direction of "Tenero/Valle Verzasca". In Berzona/Verzasca, cross the bridge after the town sign and turn sharp right. Here you are already in the public pay car park. If you have booked a Verzasca [Parkkarte](#) (CHF 40.00/week) in advance, you will find it in your rustico. If not, you can also use the [ParkingPay App](#) or book the parking card through us. The parking card is valid at other car parks in the Verzasca Valley.



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Your rustico:

Please use the map below to find out where your booked rustico is located. For certain rustici, we recommend unloading your luggage on the upper village street (see map). However, parking is NOT permitted here.

Linen: You have booked the rustico including bed linen. This means that you will find the beds made and we have hand and shower towels ready for you in the bathroom. Please do not leave wet towels on the wooden floors. No additional bath towels or bathrobes are provided for the use of the sauna and pool. Bed linen for allergy sufferers is not available.

Baby cots: We can provide you with baby cots on prior request and subject to availability for a one-off charge of CHF 25.00. Please bring your own duvets, pillows and duvet covers for your loved ones.

Bathroom/WC:

There is a small hairdryer and toilet paper in the bathroom. Please do not dispose of nappies, toiletries etc. in the WC.

Kitchen: The kitchen or kitchenette is equipped with a 2-ring hob, cooking and eating utensils, kettle, mocha maker (for ground coffee or coffee pods with a diameter of 54), fridge with small freezer compartment, washing-up utensils, some dishwashers. **The tap water is drinking water.**

Groceries: Shopping can be done in the usual supermarkets in Gordola, Tenero, Minusio or in the "Coop" in Brione Gerra, Verzasca Valley. (Also open on Sundays in July and August)

Every morning (except Sundays and public holidays) between 8:00-08:15 a.m. a bakery van stops at the large parking lot. You can also have breakfast at the "Ristorante al Lago" (2 minutes' walk above the holiday village).

Condition of the rustico: We will endeavour to hand over the holiday apartment to you in top condition. However, should anything be missing, please do not wait until after your departure to let us know. Let us know directly and we will find a solution. If something breaks or is defective, don't worry. Let us know as soon as possible so that we can replace it or organise a replacement.

Balcony/outdoor seating: Almost each rustico has an outdoor seating area (balcony or terrace). Chairs, some deckchairs and/or a table with benches are available.

Stairs and rooms: Due to the hillside location, there are several stone staircases on site, some with irregular step heights and depths. In some rustici, typical spatial conditions such as low door heights, narrow passageways and/or spiral staircases have been preserved. The rustici are not always suitable for guests with physical disabilities. Please clarify this with us in advance and seek appropriate advice. **Please do not leave your children unattended.**

Ventilation: Please ventilate the rustico regularly, especially after showering and cooking.

Heating/air conditioning: Please note that the rustici do not have air conditioning. The rustici have electric radiators or radiators with thermostats. Both can be individually adjusted by you.

Fireplace: Some rustici have a fireplace for cooler evenings. You can obtain the firewood for this from us on site. **(Please note that Rustico number 40 is a private property. The wood in front of the entrance is not for our guests.)**

Smoking: Smoking is not permitted indoors for fire safety reasons. Smoking outside is permitted. Please use the ashtray provided on the windowsill outside.



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Insects and animals: The Rustici della Verzasca are surrounded by nature. It is therefore unavoidable that insects and animals "drop by". Our little ants awaken at the same time as the spring flowers in Ticino. Especially in April and May, they like to be found not only on the ground floor, but also on higher floors. Please store your food well packed. For larger "invasions", sprays or traps are available at reception. Please do not feed birds or other animals..

Cleaning: There is a broom and dustpan in the apartment. The final cleaning, you have payed for takes place after your departure. If you would like an intermediate cleaning and/or fresh linen during a longer stay (10 days or more) for an additional charge, please let us know in good time.

Holiday village:

W-LAN: The entire holiday village has a wireless internet connection. You will receive access shortly before your arrival by e-mail or on site at reception. The connection is well suited for checking and processing e-mails. Streaming of films is not possible.

Lavanderia: There is a laundry room with washing machine and tumble dryer in the holiday village. Use for guests of the rustici is possible by prior arrangement with us and only during the day. We charge CHF 3.50 for a wash load or tumble dryer.

Pool: The holiday village has a beautiful small outdoor pool with sun loungers. The pool is not heated. Please do not bring hand and bath towels from the apartments to the pool. Please take care of your children.

Siesta: There is a lounge available for individual use. This is equipped with a TV and DVD player, books, games, 2 yoga mats and a fireplace.

Sauna: The sauna with grotto is available to all rustici guests free of charge. Simply book your visit on the notice board at the entrance. We ask you not to use shampoos or soaps in the sauna shower.

Playground: There is a small playground with seesaw, swing and slide for our younger guests.

Please do not leave your children unattended.

Table tennis, table football and bocchia: Right next to the small waterfall there is a table tennis and a table football for free use. From there you can access the bocchia court below. You will find the necessary equipment in a large wooden box to the right of reception. Remember to put the bats and balls back in the wooden box for other guests. There is a mill game on the forecourt in front of reception.

Liability: Use of the outdoor facilities is at your own risk. Parents are responsible for their children. No liability is accepted.

Respect: Please note that there are also apartments and houses (f.e. house number 40) belonging to locals within and adjacent to the holiday village. We ask you to respect this. Please do not leave your children unattended and also observe the night-time silence from 22:00. Out of respect for other guests, please do not cross the balconies or terraces of other apartments.



Rustici della Verzasca

Waste: Waste bags are available free of charge. Please let us know if you need additional waste bags. These are for normal household waste, plastic (except PET bottles) and green waste. Please leave the waste bags in the rustico, place them outside the door on departure or give them to one of our staff members. Please do not dispose of them yourself.

PET and aluminium cans can be disposed of in the designated containers in the car park. Please dispose of your rubbish in the appropriate waste containers and do not leave any rubbish next to the containers or in containers not intended for this purpose. Please do not dispose of household waste in the car park. Please collect cardboard, paper and glass separately for disposal by us.

Fines may be imposed for incorrectly disposed waste.

Reception: The reception is not manned at all times. Please contact us by phone, SMS, WhatsApp or e-mail. Our staff will also be happy to answer any questions you may have.

Sights and events:

Do you still need help with organising your holiday? You can find information about the region, restaurants, arrival, sightseeing, events here: www.ticino.ch ; www.ticinotopten.ch ; www.ascona-locarno.com

Ticino Ticket

We are pleased to be able to offer you the Ticino Ticket since 2025. Thanks to the Ticino Ticket, you can travel free of charge on all public transport in the canton of Ticino from the time you check in for the duration of your stay. You also benefit from numerous discounts. You will receive access to the Ticino Ticket (digital or as a PDF printout) at least 1 day before your arrival in the form of an e-mail with an invitation to check your details and complete them if necessary.

All important information about the Ticino Ticket can be found here: [Ticino Ticket](#)

Departure and return rustico:

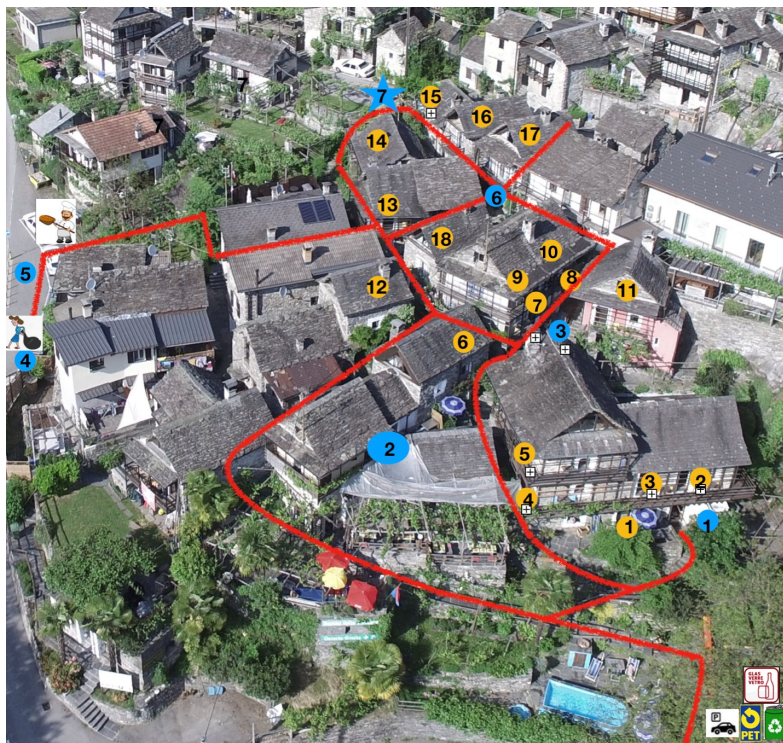
Please leave your holiday apartment in a tidy and swept clean condition by 10:00 am at the latest. Please clarify a possible later check-out with us in advance. Please return any games, books etc. you may have used to their designated place.

If something has been broken, please inform us so that we can provide a replacement and guests will find everything complete again after you. We reserve the right to charge a fee in the event of serious and willful damage.



Rustici della Verzasca

Village-plan:



1 Reception

2 Osteria Paradiso

3 Siesta/Sauna

6 Lavanderia

7 Unloading area for the
rustici: 13, 14, 15, 16, 17, 18

In the car park:

*disposal of PET & aluminium

*Bakery mobile 8:00-8:15

(except Sundays- & public
holidays)

To the right of the pool neben:
Playground, Boccia, PingPong

!!! In the event of fire, the assembly point is in the car park !!!

Rustici:

1	Ninfea	7	Vento	13	Fiordaliso
2	Miosotis	8	Luna	14	Gelsomino
3	Dalia	9	Stella	15	Ibisco
4	Oleandro	10	Sole	16	Ranuncolo
5	Azalea	11	Begonia	17	Lonicera
6	Girasole	12	Edera	18	Campanula